

Understanding Your Bill

ACCOUNT INFORMATION

ACCOUNT #: 12345678-9
 INVOICE #: 1122233444555
 CUSTOMER NAME: Customer Name

Account Information

Here you will find your customer name and account number with Texpo Energy. The current invoice number is also listed.

TOTAL AMOUNT DUE

Previous Balance	\$17.23
Payment Received	\$17.23
Adjustments	\$0.00
Balance Forward	\$0.00
Late Fees	\$0.00
TOTAL CURRENT MONTHLY CHARGES	\$27.20
Amount Due	\$27.20

Total Amount Due

This section is where you can see the total amount due for your account. We also list activity from your last invoice, including the previous amount due, payments received, late penalties, and your current charges.

Helpful Information

Whether you need the contact numbers for reporting a power outage or the information to stay in touch with Texpo Energy customer service, the details are right here. We have also provided a few resourceful websites.

HELPFUL INFORMATION

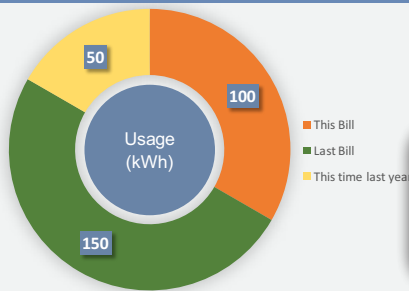
Outages and Concerns 24/7
 Report power outages by calling Oncor at 1-888-313-4747

Customer Care
 Monday - Friday 7AM - 10PM CST
 support@texpoenergy.com
 or call 1-866-123-1234

Payment Options
 Pay online at TexpoEnergy.com/MyAccount
 Pay by check or money order

To lend a helping hand, you may contribute to the Texpo Helping Texans program noted on the payment coupon. For more information about residential electric service please visit www.powertochoose.org. See TEXPO's latest offerings by visiting www.TexpoEnergy.com. Thank you for being a loyal TEXPO customer.

ELECTRICITY USAGE SUMMARY



TEXPO Energy
 PUC Certificate 10126
 www.TexpoEnergy.com/MyAccount

DATE DUE	AMOUNT DUE	AFTER DUE DATE
8/31/2016	\$119.25	\$157.23

ACCOUNT INFORMATION

ACCOUNT #:	INVOICE #:	CUSTOMER NAME:
12345678-9	1122233444555	Customer Name

HELPFUL INFORMATION

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Please return this portion with payment

DATE DUE	AMOUNT DUE	AFTER DUE DATE
8/31/2016	\$119.25	\$157.23

Texpo Helping Texans program
 Donation Amount: \$1, \$5, \$10

Customer Name
 1234 Customer Addr
 Houston TX, 77088

Return To: Texpo Energy
 PO Box 3079
 Houston, Texas 77253-3079

TEXPO Energy
 PUC Certificate 10126
 www.TexpoEnergy.com/MyAccount

DATE DUE	AMOUNT DUE	AFTER DUE DATE
8/31/2016	\$119.25	\$157.23

PREMISE INFORMATION

Esri ID: 1008901000000000
 Service Address: 1212 Smith Street, Houston, TX 77001
 Contract Expiration: 12/31/2016

METER

METER#	METER READ DATES	ACTUAL USAGE	PREVIOUS METER READ	CURRENT METER READ	MULT	USAGE (kWh)	BILLED (kWh)
1212121212	7/25/16 - 8/25/16	NO	44596	45320	1	724	724

Energy Charges
 Usage charges for electric service (724.0 kWh x \$0.053400) \$38.66

Utility Charges
 Total Utility Charges \$31.41

Meter Charge
 Meter Charge \$9.95

Itemized Charges
 Payment processing fee \$3.85

Taxes and Regulatory Fees
 Dallas MTA \$0.82
 City Sales Tax \$0.82
 Gross Receipts Reimb. \$1.60
 TX PUC Assessment \$0.13
 State Sales Tax \$5.11

Total \$88.53

IMPORTANT MESSAGES

The rate billed is the base rate for fixed rate products and will not change for the length of your term. For variable products, the Base Rate only applies to the service period invoiced. For more about our products, renewal offers, and historical variable rates, visit www.texpoenergy.com or call us at 1-877-839-7657.

If you believe this bill includes unauthorized charges, please contact us toll free at 1-877-839-7657 or email us at customer.care@texpoenergy.com. If not satisfied with our explanation, you may submit a complaint with us, which will be investigated and completed within 21 days. If still not satisfied, you may request supervisory review/appeal with us, which will be completed within 10 business days. If you feel your concern remains unresolved, you may wish to contact the PUC of Texas, PO Box 13326, Austin, TX 78711-3326 by phone (888) 782-8782. Hearing and speech impaired individuals with text telephones (TTY) may contact the PUC at (512) 936-7136.

Electricity Usage Summary

Your bill is all about how much electricity you use. At a glance, you can compare usage from your current bill to last month's bill to this time last year!

Please return this portion with payment

Date Due	8/31/2016
Amount Due	\$119.25
After Due Date	\$157.23

Texpo Helping Texans program
 Donation Amount: \$1, \$5, \$10

Return To: Texpo Energy
 PO Box 3079
 Houston, Texas 77253-3079

PREMISE INFORMATION

Esri ID: 1008901000000000

Service Address
 1212 Smith Street
 Houston, TX 77001

Contract Expiration
 12/31/2016

The average price you paid for electricity and the expiration date of your contract (don't forget to contact us about renewal).

Premise Information

This is where you can see your service address with Texpo Energy and the service identifier for that address. We also display the average price you paid for electricity and the expiration date of your contract (don't forget to contact us about renewal).

Remittance Slip

When paying by mail, you may detach this portion of the page and mail it in with the payment to the address shown. If your account is setup on Autopay, you will see "Autopay" as the date due.

Invoice Details

This area itemizes the makeup of your current month charges. Broken out are the energy charges, utility charges, taxes and regulatory fees, and any miscellaneous fees such as meter charges and processing fees. Refer to our glossary for a definition of each charge.

IMPORTANT MESSAGES

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Important Messages

This segment contains any additional messages that you need to know, including additional contact information, special promotions, and other related communications.